



# iTAC Laboratory

## Creates a Win-Win Between Overseas Clients and Manufacturers

### Taiwanese Top-level Quality Inspection

Although there are many quality labs around the world, iTAC Laboratory Co., Ltd. is one of the few third-party labs with a focus on fasteners. Founded in 2005, iTAC was successfully certified to ISO/IEC 17025 by TAF within just a year, and now it is a professional third-party lab with a certificate equally effective as the American A2LA. TAF is a member of the Mutual Recognition Arrangement, co-established by IAF and ILAC, and therefore the test reports issued by iTAC are accredited worldwide. This echoes with iTAC's dedication to independence, fairness, and objectivity.

### Complete Package Offering Evaluation, Consultation and Onsite Test

iTAC is the best partner for complete inspection services. Besides third-party test reports, the company provides:

- (1) third-party lab tests;
- (2) on-site test services at clients' designated sites;
- (3) plant evaluation, CQI-9 and CQI-11 evaluation;
- (4) PPAP documents and consultation;
- (5) consultation on the lab's outsourcing and subcontracting;
- (6) customized tests and test consultation;
- (7) consultation on other quality-related documents (drawings, specifications, regulations) and service.

iTAC provides quality inspections, as well as supplier evaluations and quality monitoring for overseas clients, saving considerable personnel and travel expenses. The company has proficient quality inspection personnel in Yangtze River Delta of China (including Shanghai, Suzhou, Hangzhou, Jiashan, Haiyan and Ningbo) to provide clients with on-site test services, ensuring that product quality of their orders made in China maintain the highest quality standards.

### Value-added Services Exceeding What Test Labs Typically Offer

iTAC is more than a testing lab. It has a team highly experienced in fastener manufacturing, with an extensive knowledge of improving communication between buyers and manufacturers. It can lower risks for both parties, find common grounds out of the differences, provide professional suggestions and effective solutions to create a win-win. This is a hidden added benefit delivered by iTAC to satisfy customers' needs for testing and deepen the trust between overseas customers and their suppliers, while allowing iTAC to develop a deep understanding of market and demand trends.

### Inspection Expert - iTAC Knows Your Quality Requirements

Another strength of iTAC is its deep knowledge of various test standards and methods used in the fastener industry. The company can effectively help clients spot non-compliant orders before products are shipped, avoiding exorbitant indemnities and substantially reducing the time and cost of handling customer complaints. iTAC continues to add new inspection equipment, and is building a cloud database that soon will allow clients to search test records through a superb user interface experience. Continuously surpassing itself is the key to iTAC's success in sustainable business. ■

Contact: Lab Operation Manager Ms. Winnie Lu  
Email: [wlu@itac-lab.com.tw](mailto:wlu@itac-lab.com.tw)

